

Quality Statement

Quality management

Waste Plan Solutions Ltd is committed to providing high quality products, effective project management and outstanding customer service. Waste Plan Solutions Ltd operates a quality management system (QMS) to ensure that we deliver consistent high quality. Details of our quality management processes and procedures are available on request. Lara Ayris will take responsibility for ensuring effective quality management on individual projects - more details are given under 'Key personnel' below.

Health, safety and security

Waste Plan Solutions Ltd recognises the importance of health, safety and security - both during a project and on completion. Waste Plan Solutions Ltd has public liability insurance and professional indemnity insurance; a copy of the insurance documentation is available on request.

Equality

As part of our broader commitment to equal opportunities, we ensure that our services are designed to be accessible and meet any relevant industry standards on accessibility.

Sustainability

Waste Plan Solutions Ltd understands the importance of sustainability - in design, delivery and in continuing operation. *For example*, this is reflected in how we:

- Source sustainable materials and look for ethical suppliers
- Work with the local community where appropriate
- Design energy-efficient services while minimising waste.

Details of our environmental management policy, processes and procedures are available on request. In particular, we ensure that the design of services meets relevant environmental standards.

Key personnel, experience and references

Lara Ayris is the Managing Director of Waste Plan Solutions Ltd and has overall responsibility of individual projects. Lara has many years of experience working within the construction industry pushing forward sustainability and resource efficiency. Lara has an MSc in Environmental Management and a BSc in Earth Science. Lara during her career has worked for the Chartered Institute of Waste Management where she pioneered the construction agenda by developing a construction module for their popular course, the Waste Awareness Certificate. Lara has also worked for the Building Research Establishment (BRE), where she was responsible for providing numerous Site Waste Management Plan training events for all types of construction companies and Government funded organisations, such as Envirowise. Lara was on the team which developed the SMARTWaste Plan, which is the leading software tool for SWMP compliance throughout the UK. She has worked on numerous construction projects and fully understands the pressures on the industry.